

Privacy Policy

Web privacy policy

Benidorm City Council is especially sensitive to the protection of personal data. That is why it has adapted its entire structure to compliance with Regulation (EU) 2016/679 of the European Parliament and the Council on the protection of personal data (hereinafter, "RGPD"), as well as Organic Law 3/2018, of December 5, Protection of Personal Data and guarantee of digital rights.

Interested parties whose information is processed by Benidorm City Council (hereinafter, "Users") are informed that if they contact it through the website <https://benidorm.org> (hereinafter, the "Web") or other similar means to request information, advice, training and other activities of the municipal services offered by Benidorm City Council, the data will only be processed to manage the registration or reply to the communication. The information will never be treated with a different purpose for which it was collected.

Users state that all data provided by them are true and correct, and agrees to keep them updated, communicating the changes to Benidorm City Council.

Benidorm City Council does not sell, transfer or make available to third parties the data of Users without their prior express consent or in compliance with a legal duty. When Users provide their personal information to Benidorm City Council, they are authorizing that such information be treated in accordance with this Privacy Policy.

Responsible: Users are informed that their personal data will be subject to treatment by Benidorm City Council (Responsible for processing), with CIF P-0303100B, and address at Plaza SSMM los Reyes de España, 03501, Benidorm, Alicante.

Delegate for Data Protection: Benidorm City Council has the support and appointment of the Data Protection Delegate, whose contact information is: dpd@benidorm.org.

Purposes: The treatment of personal data provided on the Web will depend on the data collection form used by Users. However, in case this privacy policy is referenced in any form, their data will be treated with the purpose indicated in them, highlighting:

- Offer Users information and guidance services;
- Carry out the processing requested by Users;
- Attend a demand for processing or telematic service;
- Keep Users informed about news and developments related to the procedure in which they are a party or of their interest;
- Send complaints, suggestions or incidents.

Users can check all the purposes with which Benidorm City Council treats personal data in its **Activity Log Treatment**.

Category of personal data: Each form indicates what information is necessary to proceed with the procedures carried out in Benidorm City Council. However, Users can know them in detail by accessing the **Activity Log Treatment**.

Suppression Period: the data will be kept for as long as it is necessary to comply with the purpose for which it was collected and to determine the possible responsibilities that could derive from said purpose and the treatment of the data. The provisions of the file and documentation regulations will be applicable.

Recipients: As a general rule, the data of Users will not be transferred to third parties unless there is legal obligation, such as, for example, communications of their data to the Ombudsman, Judges and Courts, Public Prosecutor's Office, state security forces or bodies interested in the procedures related to the presented claims.

Users can consult in a concrete way in each proceeding the assignments made, including possible international transfers, consulting it in our **Activity Log Treatment**.

Automated decisions: No automated decisions are made.

Exercise of rights: To exercise the rights that proceed in accordance with data protection regulations (access, rectification, deletion, opposition, limitation, portability, as well as not being subject to decisions based solely on the automated processing of your data, when they proceed) against the processing of your personal data, you may write to the address of the City Council of Benidorm above referenced, by entering it in the central register, or by email to the following address: dpd@benidorm.org, providing a copy of your ID or equivalent identification document. It has a complaint procedure for the protection of personal data in <https://sede.benidorm.org/catalogo-de-servicios/PRLOPD/>

You can contact the Spanish Agency for Data Protection (www.aepd.es) to file a claim when you do not consider your request duly answered.

Language English

Información adicional:

Source URL: <https://benidorm.org/comunicacion/en/privacy-policy>