

## **Accessibility**

The objective of the web multiportal ([www.benidorm.org](http://www.benidorm.org)) of Benidorm City Council is to offer accessible portals for the citizen, so that, regardless of whether or not they are disabled, of their age or if he accesses the Web from technologies unconventional, they can surf the pages without encountering access difficulties.

### **Compliance situation.**

a) This website is fully compliant with RD 1112/2018.

### **Preparation of this accessibility statement**

This statement was prepared on November 20, 2018.

The method used to prepare the declaration has been a self-evaluation carried out by Benidorm City Council itself and using the tools provided by the Accessibility Observatory (<https://www.observatoriodelaaccessibilidad.es/>)

Last revision of the statement: March 25, 2019.

### **Comments and contact information**

You can make comments about accessibility requirements (article 10.2.a) of RD 1112/2018) such as:

- Report any possible breach by this website.
- Transmit other difficulties in accessing content.
- Formulate any other consultation or improvement suggestion regarding the accessibility of the website

using the contact form that appears on the first page or home page of [www.benidorm.org](http://www.benidorm.org) or by calling 96 585 55 00.

The comments will be addressed to the General Secretary of the City Council.

### **Application procedure**

The claim procedure included in article 13 of RD 1112/2018 will come into effect on September 20, 2020.

### **Standards and Regulations**

The accessibility policy applied by Benidorm City Council is in accordance with the requirements of Royal Decree 1112/2018, of September 7, on accessibility of websites and applications for mobile devices in the public sector.

Likewise, this website incorporates the requirements of the Regulation of December 2, 2016, published in the Official Bulletin of the European Union Directive (EU) 2016/2102 of the European Parliament and of the Council, of October 26, 2016, on the accessibility of websites and applications for mobile devices of public sector bodies.

All web portals of Benidorm City Council are optimized for a resolution of 1024 x 768. If you have a monitor with a higher resolution, the font size may be small in some cases. However, font sizes have been defined so that they can be increased or decreased from browser options.

This portal has been certified in the browsers Microsoft Internet Explorer 11 and Edge 25, Mozilla Firefox 45, Google Chrome 50 and Safari 9 or higher versions thereof. The use of different browsers or versions prior to those mentioned is possible, although it does not guarantee a total and adequate visualization or availability of documents or other functionalities. Updates or browsers can be downloaded from the web pages of the providers of this type of program.

This site uses the Open Source Content Management System DRUPAL and has been designed to be fully accessible and usable, following the current trend in web development, which allows its accessibility in different devices and its respective resolution, supporting the growth of Internet users that use this type of equipment whether smartphones, phablets, minitables or tablets.

The set of sub-portals of this site have been audited to ensure compliance with the provisions of version 2.0 of WCAG, priority 1 and 2. Benidorm City Council wants accessibility to be maintained permanently, and not to be lost with the different modifications that are made over time. In order to carry out compliance monitoring of accessibility regulations, every 3 months a check of AA level accessibility is carried out using the tools provided by the Accessibility Observatory (<https://www.observatoriodelaaccessibilidad.es/>). Additionally, the set of sub-portals has been audited manually using various tools, proceeding to correct the defects found on March 25, 2019.

To facilitate web browsing to as many people as possible, the portal has an enhanced accessibility service (at this time, the "Insuit" product).

Language English

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**Source URL:** <https://benidorm.org/comunicacion/en/accessibility>